-Project Planning Phase Milestone and Activity List

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| Date | 29 October 2022 |
| Team ID | PNT2022TMID10937 |
| Project Name | Customer Care Registry |

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| **MILESTONE & ACTIVITY** | nkniun  **DESCRIPTION** | 03/0  9/  DA **DATE** |
| **Literature Survey &**  **Information Gathering** | Literature survey was done by collecting information from various research and technical papers | 303/09/ 2022 |
| **Prepare Empathy Map** | User’s pains and gain was captured to prepare empathy map and list of problem statement was prepared | 10/09/ 2022 |
| Ojiiujniujnj  **Ideation** | Various brainstorming ideas are organized and based on the feasibility and importance top three ideas were prioritized | 16/09/2022 |
| **Proposed Solution** | PP  Prepare the proposed document, which includes theP novelty, feasibility of idea, business model, social impact, scalability of solution, etc. | 25/09/2022 |
| **Problem Solution Fit** | Prepare problem – solution fit Document. | 05/10/2022 |
| **Solution Architecture** | Prepare solution architecture Document. | 05/10/ 2022 |

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| **Customer Journey** | User interactions & experiences | 09/10/ 2022 |
| with the application (entry to |
| exit) was understood and  customer journey map was prepared |
| **Functional Requirement** | Functional | 14/10/2022 |
| requirement document was  prepared |
| **Data Flow Diagrams** | Data flow diagrams was drawn and reviewed. | 18/10 2022 |
| **Technology Architecture** | Prepare the | 20/10 2022 |
| technology |
| architecture diagram. |
|  | Prepare the milestones & | 24/10/ 2022 |
| **Prepare Milestone & Activity** | activity list of the project. |
| **List** |  |
|  | Develop & submit the | 24/10/2022 |
| **Project Development -** | developed code by testing it. |
| **Delivery of Sprint-1, 2, 3 & 4** |  |